



looking up

Since 1969, we have been developing new housing options throughout Jackson County, expanding our rental assistance and implementing family self-help and tenant services programs for families in our community that need to succeed.

STEP 1
Click here to
BEGIN



Subsidized Housing Authority Rentals



[Back to Homepage](#)

[About Us](#)

[Contact Us](#)

[Current Residents](#)

[Pay Online](#)

[Resident Services](#)

[Family Self-Sufficiency](#)

[Find Housing](#)

[Home Repair Program](#)

[Housing Choice Voucher](#)

[Maintenance Request Form](#)

[Working With Us](#)

[Frequently Asked Questions](#)

2251 Table Rock Road
Medford, OR 97501
Phone: 541-779-5785
Fax: 541-857-1118
Hours: M-Thur 8:00am-4:30pm. Closed
Fridays. First Thursday of the month
10am-4:40pm

NOTICE **NOTICE NOTICE**** In response to the COVID-19 public health crisis and in conformance with the recommendations of public health officials; the following policy is in place beginning March 17, 2020 and effective until at least April 1, 2020: *****Maintenance Work Orders***** Only work orders classified as Urgent or Emergency related shall be responded to when work is required in the interior of units or public spaces.

Current Residents

TO SET UP ONLINE PAYMENTS - EMAIL evelyn@hajc.net FOR ID NUMBER

If you currently reside in a Housing Authority property, the information on this page will answer common questions and give helpful tips that will help you have a great experience.

Maintenance Request

You may submit a maintenance request online. If you do not have a Resident Manager, please call your Resident Manager to submit a request by phone. If you do not have a Resident Manager, please call your Resident Manager to submit a request by phone. If you do not have a Resident Manager, please call your Resident Manager to submit a request by phone.

Rent Payments

At most of our properties, rent is due by the 5th day of the month with 5:00 PM. We do not accept checks from people who are not in the household and are not the tenant. If you are not the tenant, please pay rent at your onsite office. There are drop boxes available at most properties. For more details on rent payments, please refer to your lease. You can PAY ONLINE.

Reasonable Accommodation

A reasonable accommodation is a change in policy, procedure, practice, program, or service that provides a qualified person with an equal opportunity to benefit from a program or service. For more information on the process for requesting a reasonable accommodation, please refer to your lease.

Inspections

The Housing Authority inspects all units to ensure they are being maintained properly, both by the tenant and by the landlord. Inspections are funded by outside agencies and are possible to minimize the intrusion into your unit. We do not accept hand carried requests.

Move Procedure

Thinking of moving? Follow the steps outlined in the moving guide to ensure a seamless transition.

What are my rights as a tenant?

As a tenant you are afforded rights under both the Oregon Landlord Tenant Act and Fair Housing law. It is important that you become familiar with these rights. These links will direct you to websites that will assist you in understanding your rights and getting help if you feel your rights have been violated.

*The Fair Housing Council of Oregon www.fhco.org
The Oregon Landlord Tenant Act www.leg.state.or.us/ors/090.html
The Oregon Bar Association www.osbar.org/publicinfo/LowCostLegalHelp/LegalAid.html*

No Smoking Policy

The Housing Authority is a smoke-free housing provider.

STEP 2
Click here to email
Evelyn for your
personal ID number in
order to create an
online account.

STOP!

YOU MUST WAIT FOR A RESPONSE TO YOUR EMAIL WITH YOUR ID NUMBER BEFORE YOU MAY PROCEED!

WHEN YOU HAVE YOUR ID NUMBER, YOU ARE READY TO FINISH SETTING UP YOUR ONLINE PAYMENT ACCOUNT:

[Back to Homepage](#)

[About Us](#)

[Contact Us](#)

[Current Residents](#)

[Pay Online](#)

[Resident Services](#)

[Family Self-Sufficiency](#)

[Find Housing](#)

[Home Repair Program](#)

[Housing Choice Voucher](#)

[Maintenance Request Form](#)

[Working With Us](#)

[Frequently Asked Questions](#)

2251 Table Rock Road
Medford, OR 97501
Phone: 541-779-5785
Fax: 541-857-1118
Hours: M-Thur 8:00am-4:30pm. Closed
Fridays. First Thursday of the month
10am-4:40pm

NOTICE **NOTICE NOTICE**** In response to the COVID-19 public health crisis and in conformance with the recommendations of public health officials; the following policy is in place beginning March 17, 2020 and effective until at least April 1, 2020:
*******Maintenance Work Orders*******
Only work orders classified as Urgent or Emergency related shall be responded to when work is required in the interior of units or public spaces.

Current Residents

STEP 3

Click "Pay Online", here to begin setting up your online account

EMAIL evelyn@hajc.net FOR ID NUMBER

the information on this page will answer common questions and give you a great experience.

You may submit a maintenance request online, or you may contact your Resident Manager to submit a request by phone. If you do not have a Resident Manager, please call your Occupancy Specialist and they will submit a request for you.

Rent Payments

At most of our properties, rent is due by the 5th day of each month at 5:00 PM. We do not accept checks from people who are not in the household and we do not accept cash. If you have a Resident Manager please pay rent at your onsite office. There are drop boxes available at all sites for after-hour payments. For more specific details on rent payments, please refer to your lease. You can **PAY ONLINE**.

Reasonable Accommodations

A reasonable accommodation is a change, modification, alteration or adaptation in policy, procedure, practice, program, or facility that provides a qualified individual with a disability the opportunity to participate in, or benefit from, a program (housing or non-housing) or activity. [This guide](#) will assist you in understanding the process for requesting a reasonable accommodation.

To download a reasonable accommodation request form, [click here](#). Please note, the Housing Authority will send a request form to the provider you list directly. Please fill out this page and submit it to our office. We do not accept hand carried requests.

Inspections

The Housing Authority inspects its units every six months at a minimum to ensure the units are being maintained properly, both by the tenant and by the Housing Authority. If you have a Housing Choice Voucher or live in an apartment complex funded by outside agencies you will have more frequent inspections. We will try our best to combine inspections when possible to minimize the intrusion into your home.

To help you prepare for an inspection, we have developed a [check list](#) that will help you address all the areas we will look at.

Move Procedure

Thinking of moving? Follow the steps outlined in the [moving guide](#) to ensure a seamless transition.

What are my rights as a tenant?

As a tenant you are afforded rights under both the Oregon Landlord Tenant Act and Fair Housing law. It is important that you become familiar with these rights. These links will direct you to websites that will assist you in understanding your rights and getting help if you feel your rights have been violated.

The Fair Housing Council of Oregon www.fhco.org
The Oregon Landlord Tenant Act www.leg.state.or.us/ors/090.html
The Oregon Bar Association www.osbar.org/public/ris/LowCostLegalHelp/LegalAid.html

No Smoking Policy

The Housing Authority is a smoke-free housing provider.

STEP 4

Enter your ID number into the box that says "account number", enter your last name, email address, unit address and create your password. WRITE YOUR PASSWORD DOWN IN A SAFE PLACE in case you have to change the amount of rent you have to pay.

CLICK CREATE ACCOUNT

The screenshot shows the HAJC Housing Authority website. The header includes the HAJC logo and navigation links: About Us, Housing Choice Voucher, Find Housing, and Contact Us. The main content area is titled 'Pay Online' and features a 'ZE GO' logo (Powered by PayLease). A blue callout box points to the 'CREATE ACCOUNT' button. A yellow highlight indicates the email address 'shun@hajc.net' is used for the ID number. The form includes fields for account number, last name, email, unit / address, password, and confirm password. A checkbox for 'I agree to the terms and conditions of use.' is present. A 'CREATE ACCOUNT' button is highlighted in dark blue, and an 'I HAVE A LOGIN' button is in white. A footer note provides contact information and a link to the Resident Support Center.

Back to Homepage

About Us
Contact Us
Current Residents
Pay Online
Resident Services
Family Self-Sufficiency
Find Housing
Home Repair Program
Housing Choice Voucher
Maintenance Request Form
Working With Us

Frequently Asked Questions

2251 Table Rock Road
Medford, OR 97501
Phone: 541-779-5785
Fax: 541-857-1118
Hours: M-Thur 8:00am-4:30pm. Closed
Fridays. First Thursday of the month
10am-4:40pm

NOTICE **NOTICE** NOTICE*** In response to the COVID-19 public health crisis and in conformance with the recommendations of public health officials; the following policy is in place beginning March 17, 2020 and effective until at least April 1, 2020: *****Maintenance Work Orders***** Only work orders classified as Urgent or Emergency related shall be responded to when work is required in the interior of units or public spaces.

Pay Online

TO SET UP ONLINE PAYMENTS, please email shun@hajc.net FOR ID NUMBER

ZE GO
Powered by PayLease

account number
last name
email
unit / address:
password
confirm password

I agree to the [terms and conditions](#) of use.*

CREATE ACCOUNT I HAVE A LOGIN

Questions? Call 866-729-5327 OR visit our [Resident Support Center](#)

After selecting "CREATE ACCOUNT" you will be enter your checking or savings account number, payment amount and select autopay or one-time pay and confirm.



HAJC Housing Authority of Jackson County

social media icons: f, t, e, m, +, 2


search site

sitemap | advanced search

- About Us
- Housing Choice Voucher
- Find Housing
- Current Residents
- Work With Us
- FAQ's
- Home Repair Program
- Contact Us

looking up

Since 1969, we have been developing new housing options throughout Jackson County, expanding our rental assistance program and implementing family self-sufficiency and tenant services programs that provide families in our community the tools they need to succeed.



PASO 1
Haga clic AQUI para
comenzar



Subsidized Housing Programs

Housing Authority Rentals



[Back to Homepage](#)[About Us](#)[Contact Us](#)[Current Residents](#)[Pay Online](#)[Resident Services](#)[Family Self-Sufficiency](#)[Find Housing](#)[Home Repair Program](#)[Housing Choice Voucher](#)[Maintenance Request Form](#)[Working With Us](#)[Frequently Asked Questions](#)

2251 Table Rock Road
Medford, OR 97501
Phone: 541-779-5785
Fax: 541-857-1118
Hours: M-Thur 8:00am-4:30pm. Closed
Fridays. First Thursday of the month
10am-4:40pm

NOTICE **NOTICE** NOTICE*** In response to the COVID-19 public health crisis and in conformance with the recommendations of public health officials; the following policy is in place beginning March 17, 2020 and effective until at least April 1, 2020: *****Maintenance Work Orders***** Only work orders classified as Urgent or Emergency related shall be responded to when work is required in the interior of units or public spaces.

Current Residents

TO SET UP ONLINE PAYMENTS - EMAIL evelyn@hajc.net FOR ID NUMBER

If you currently reside in a Housing Authority program, the information on this page will answer common questions and give helpful tips that will make your housing experience a great experience.

Maintenance Request

You may submit a maintenance request online, or you may contact your Resident Manager to submit a request by phone. If you do not have a Resident Manager, please call the Housing Authority Specialist and they will submit a request for you.

Rent Payments

At most of our properties, rent is not in the household and we do not accept checks from people who are not in the household and we do not accept checks from people who are not in the household. There are drop boxes available at our properties. For specific details on rent payments, please refer to your lease. You can PAY ONLINE.

Reasonable Accommodations

A reasonable accommodation is a change in policy, procedure, practice, program, or facility that provides a qualified individual with an equal opportunity to participate in, or benefit from, a program or service. For more information on the process for requesting a reasonable accommodation, please refer to our website.

To download a reasonable accommodation form to the provider you list direct requests.

Inspections

The Housing Authority inspects its units every six months at a minimum to ensure the units are being maintained properly, both by the tenant and by the Housing Authority. If you have a Housing Choice Voucher or live in an apartment complex funded by outside agencies you will have more frequent inspections. We will try our best to combine inspections when possible to minimize the intrusion into your home.

To help you prepare for an inspection, we have developed a check list that will help you address all the areas we will look at.

Move Procedure

Thinking of moving? Follow the steps outlined in the moving guide to ensure a seamless transition.

What are my rights as a tenant?

As a tenant you are afforded rights under both the Oregon Landlord Tenant Act and Fair Housing law. It is important that you become familiar with these rights. These links will direct you to websites that will assist you in understanding your rights and getting help if you feel your rights have been violated.

The Fair Housing Council of Oregon www.fhco.org

The Oregon Landlord Tenant Act www.leg.state.or.us/ors/090.htm

The Oregon Bar Association www.osbar.org/public/tris/LowCostLegalHelp/LegalAid.html

No Smoking Policy

The Housing Authority is a smoke-free housing provider.

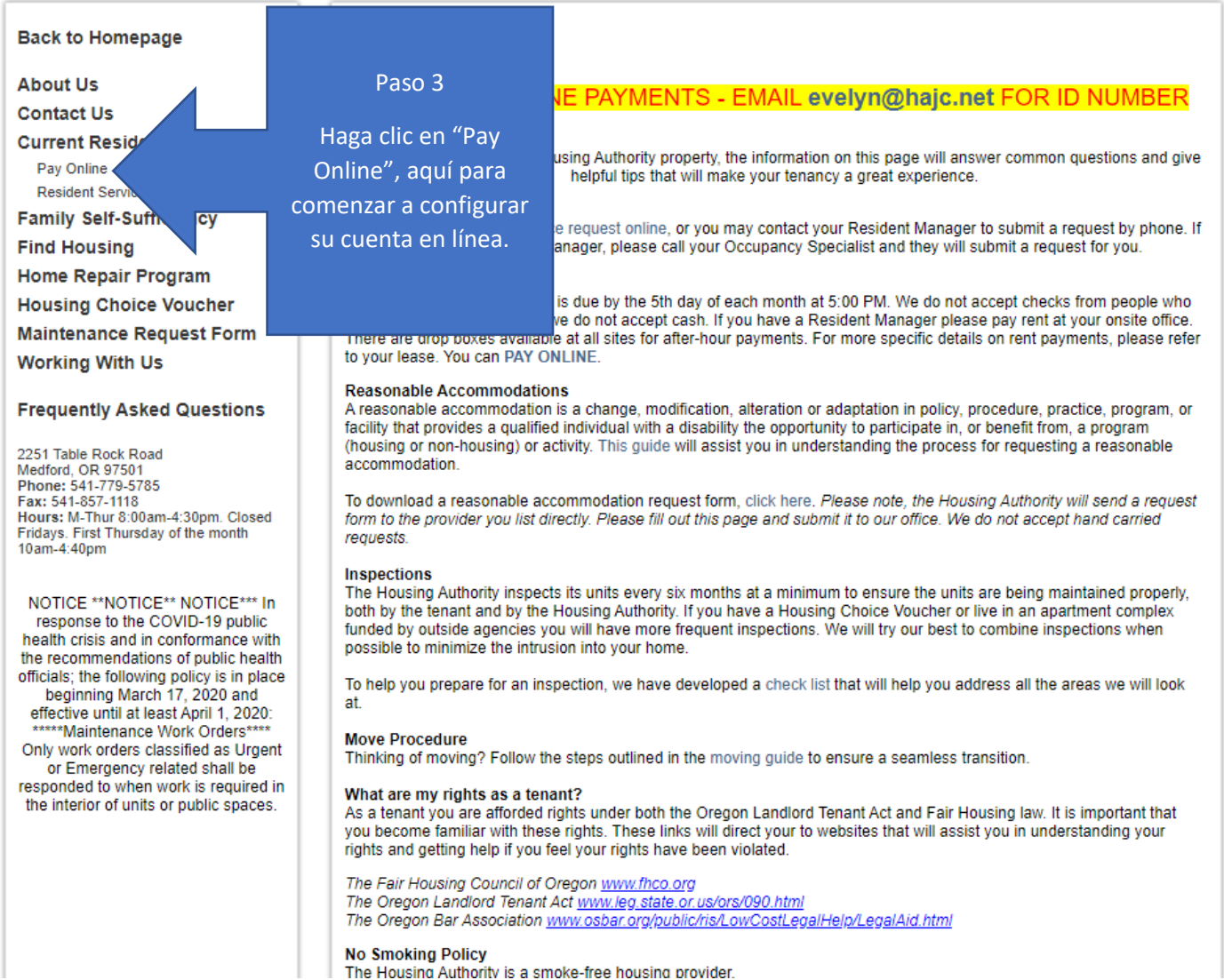
Paso 2

Haga clic aquí para enviar un correo electrónico a Evelyn para su número de identificación personal para crear una cuenta por Internet.

¡ALTO!

¡DEBE ESPERAR UNA RESPUESTA A SU CORREO ELECTRONICO CON SU NUMERO DE IDENTIFICACION ANTES DE CONTINUAR!

CUANDO TIENE SU NUMERO DE IDENTIFICACION, ESTA LISTO PARA TERMINAR DE CONFIGURAR SU CUENTA DE PAGO POR INTERNET:



Back to Homepage

About Us

Contact Us

Current Residents

Pay Online

Resident Services

Family Self-Sufficiency

Find Housing

Home Repair Program

Housing Choice Voucher

Maintenance Request Form

Working With Us

Frequently Asked Questions

2251 Table Rock Road
Medford, OR 97501
Phone: 541-779-5785
Fax: 541-857-1118
Hours: M-Thur 8:00am-4:30pm. Closed Fridays. First Thursday of the month 10am-4:40pm

NOTICE **NOTICE NOTICE**** In response to the COVID-19 public health crisis and in conformance with the recommendations of public health officials; the following policy is in place beginning March 17, 2020 and effective until at least April 1, 2020:
*****Maintenance Work Orders*****
Only work orders classified as Urgent or Emergency related shall be responded to when work is required in the interior of units or public spaces.

Paso 3

Haga clic en "Pay Online", aquí para comenzar a configurar su cuenta en línea.

ONLINE PAYMENTS - EMAIL evelyn@hajc.net FOR ID NUMBER

Using Authority property, the information on this page will answer common questions and give helpful tips that will make your tenancy a great experience.

You may request online, or you may contact your Resident Manager to submit a request by phone. If you are unable to reach your Resident Manager, please call your Occupancy Specialist and they will submit a request for you.

Rent is due by the 5th day of each month at 5:00 PM. We do not accept checks from people who do not accept cash. If you have a Resident Manager please pay rent at your onsite office. There are drop boxes available at all sites for after-hour payments. For more specific details on rent payments, please refer to your lease. You can **PAY ONLINE**.

Reasonable Accommodations
A reasonable accommodation is a change, modification, alteration or adaptation in policy, procedure, practice, program, or facility that provides a qualified individual with a disability the opportunity to participate in, or benefit from, a program (housing or non-housing) or activity. This guide will assist you in understanding the process for requesting a reasonable accommodation.

To download a reasonable accommodation request form, [click here](#). Please note, the Housing Authority will send a request form to the provider you list directly. Please fill out this page and submit it to our office. We do not accept hand carried requests.

Inspections
The Housing Authority inspects its units every six months at a minimum to ensure the units are being maintained properly, both by the tenant and by the Housing Authority. If you have a Housing Choice Voucher or live in an apartment complex funded by outside agencies you will have more frequent inspections. We will try our best to combine inspections when possible to minimize the intrusion into your home.

To help you prepare for an inspection, we have developed a [check list](#) that will help you address all the areas we will look at.

Move Procedure
Thinking of moving? Follow the steps outlined in the [moving guide](#) to ensure a seamless transition.

What are my rights as a tenant?
As a tenant you are afforded rights under both the Oregon Landlord Tenant Act and Fair Housing law. It is important that you become familiar with these rights. These links will direct you to websites that will assist you in understanding your rights and getting help if you feel your rights have been violated.

The Fair Housing Council of Oregon www.fhco.org
The Oregon Landlord Tenant Act www.leg.state.or.us/ors/090.htm
The Oregon Bar Association www.osbar.org/public/tris/LowCostLegalHelp/LegalAid.html

No Smoking Policy
The Housing Authority is a smoke-free housing provider.

Paso 4
Ingrese su número de identificación en la caja que dice "número de cuenta", ingrese su apellido, dirección de correo electrónico, dirección de la unidad y cree su contraseña. ESCRIBA SU CONTRASEÑA ABAJO EN UN LUGAR SEGURO en caso de que tenga que cambiar la cantidad de renta que tiene que pagar. **HAGA CLIC EN CREAR CUENTA**

HAJC Housing Authority of Oregon

About Us | Housing Choice Voucher | Find Housing | Contact Us

Back to Homepage

About Us
Contact Us
Current Residents
Pay Online
Resident Services
Family Self-Sufficiency
Find Housing
Home Repair Program
Housing Choice Voucher
Maintenance Request Form
Working With Us

Frequently Asked Questions

2251 Table Rock Road
Medford, OR 97501
Phone: 541-779-5785
Fax: 541-857-1118
Hours: M-Thur 8:00am-4:30pm. Closed Fridays. First Thursday of the month 10am-4:40pm

NOTICE **NOTICE NOTICE**** In response to the COVID-19 public health crisis and in conformance with the recommendations of public health officials; the following policy is in place beginning March 17, 2020 and effective until at least April 1, 2020: *****Maintenance Work Orders***** Only work orders classified as Urgent or Emergency related shall be responded to when work is required in the interior of units or public spaces.

Pay Online

TO SET UP ONLINE PAYMENTS help@hajc.net **FOR ID NUMBER**

ZE GO Powered by **PayLease**

account number | last name
email
unit / address:
password | confirm password

I agree to the [terms and conditions](#) of use.*

CREATE ACCOUNT | **I HAVE A LOGIN**

Questions? Call 866-729-5327 OR visit our [Resident Support Center](#)

Después de seleccionar "CREAR CUENTA", usted ingresará su número de cuenta corriente o de ahorros, el monto del pago y seleccionará el pago automático o el pago único y confirmará.