

# WILDFIRE & COVID-19 EMERGENCY RESOURCES

Provided by Housing Authority of Jackson County

## EMERGENCY SHELTER

### Jackson County Expo Center—RED CROSS

NOW CLOSED—Call Red Cross for Temporary Sheltering/Housing Needs, Mental Health Assistance, Financial Assistance, Health Services  
1.800.RED.CROSS  
<https://www.redcross.org/local/oregon/get-help.html>

### ACCESS—Housing Connection Portal

For Those in Need of Temporary Housing  
<https://www.accesshelps.org>

### St Vincent De Paul—Car Camping (RVs not Accepted)

Food and showers. Sleeping bags, tents and clothing.

### HOTEL VOUCHERS

CALL: 541.772.3828 | M-F 10am-1pm  
2424 N Pacific Highway, Medford

## FINANCIAL ASSISTANCE—Wildfires & COVID

### FEMA Funds Available—Apply Online or Call

W: [www.disasterassistance.gov](http://www.disasterassistance.gov) | T: 800.621.3362

**DEADLINE to apply for FEMA relief: November 14, 2020**

**NEED HELP in APPEALING a FEMA DENIAL OF ASSISTANCE?**

**Are you not eligible for FEMA?**

VISIT: [OregonLawHelp.org](http://OregonLawHelp.org)

### MULTI-AGENCY Resource Center—FEMA AVAILABLE

Central Medford High School | 815 S Oakdale, Medford  
8 am – 8 pm | 7 days a week | Spanish-speaking FEMA Reps

### Rogue Valley Preparedness & Recovery HUB

Assistance with GOODS & SERVICES

<https://roguevalley.recovers.org/>

### SMALL BUSINESS | SOLE PROPRIETORS FUNDING

25 or fewer employees | Drop in revenue due to COVID  
For Application and Eligibility Requirements (ENG & SP)  
W: [soredi.org/covidgrants](http://soredi.org/covidgrants)

### UNETE—Center for Farm & Immigrant Advocacy

Immigrant Fire Relief Fund—Basic Needs, Food, Gas & Other Essentials

T: 541.245.1625 | E: [UneteOregon@gmail.com](mailto:UneteOregon@gmail.com)

**United Way—COVID-19 Assistance for Rent Relief, Utilities, Car Repairs, etc. | \$1500 per individual/family and \$3000 for small businesses**

[www.unitedwayofjacksoncounty.org](http://www.unitedwayofjacksoncounty.org) | T: 541.773.5339

## FOOD | CLOTHING | SUPPORT & MORE

### ACCESS—24 Food Pantry Locations—WEBSITE:

<https://www.accesshelps.org/food-pantry-network/>

Call to verify hours: 541.779.6691

### Family Nurturing Center—COVID-19 & Fire Support

Supplies, Camp Gear, Assistance & Support Services  
Call: 541.779.5242

E: [info@familynurturingcenter.org](mailto:info@familynurturingcenter.org)

212 N. Oakdale Ave, Medford

### Options for Helping Residents of Ashland (OHRA)

#### Full-Service Resource Center—Laundry, Shower

Help with: Housing, Rental & Utility Assistance, Oregon ID's & Driver's Licenses, Phone & Mail

Call: 541.708.6434 | 2082 E Main St, Ashland

### Teresa McCormick Center—Food Boxes

Mondays 2-4:30 and Tuesdays 10-1

2500 S Pacific Hwy, Medford

### FURNITURE & BEDDING—Impacted by WILDFIRES

#### Gates Home Furnishings & Habitat for Humanity

Impacted families that have found long-term housing & are in need of furniture and beds—please call for FREE items:

T: 541.779.1983 | Email: [roguevalleyhabitat.org](mailto:roguevalleyhabitat.org)

## LEGAL ASSISTANCE

### Center for Nonprofit Legal Services

Oregon State Bar Certified PRO BONO Program  
Specializing in Elder & Poverty Law

T: 541.779.7291 or 541.779.7000 (for seniors)

225 W Main St, Medford

## Mail Services

### Pick-up Mail Locations:

#### Phoenix & Talent Mail Pick-up:

Medford Carrier Annex, 173 Ehrman Way, Medford

Hours: Mon-Fri, 11AM - 5PM; Sat, 11AM - 2PM

#### Retail locations:

Ashland Post Office, 120 N 1st Street, Ashland

Hours: Mon - Fri, 9AM - 5PM; Sat, closed

Medford Main Post Office, 325 S. Riverside Ave,

Hours: Mon-Fri, 9AM - 5PM; Sat, 10-2 PM

### UPS Store—Offering FREE Mail Service for 90 Days

Call: 541.773.8811

1314 Center Dr, Ste B, Medford

## MENTAL HEALTH & MEDICAL SUPPORTS

**For 24-hour Mental Health CRISIS HOTLINE**

**Call or Visit Jackson County Mental Health**

140 S Holly St, Medford | Call: 541-774-8201

**Community Works Helpline: 541.779.HELP (24 HR)**

**Lines for Life (24/7)—Get Help Now: 800.273.8255**

**Prescriptions & Medical Equipment Replacement**

**Lost to FIRE--OHP:** Contact your coordinated care organization at 800.273.0557

**St Vincent De Paul—PAYS Prescription Drugs**

2424 N Pacific Highway, Medford

M-F 10am-1pm | CALL: 541.772.3828

**Rogue Valley Emotional Wellness Hotline**

Monday-Friday | 8am – 4pm | T: 541.842.3643

Dedicated line for Spanish-speaking families

## RENTAL & UTILITY ASSISTANCE—COVID-19 & FIRES

**ACCESS Rental & Utility Assistance--Medford**

Help with rent, security deposits, move-in costs, utilities & other expenses. CALL: 541.779.6691

**Family Nurturing Center—Medford**

www.familynurturingcenter.org | T: 541.779.5242

**Realtor Relief Foundation Grant—Wildfire Relief**

[https://oregonrealtors.org/local\\_news/fire-evacuation-resources-by-county/](https://oregonrealtors.org/local_news/fire-evacuation-resources-by-county/) | **APP Deadline:** November 15  
Rogue Valley Association of Realtors | T: 541.770.7060

**Salvation Army (Medford Corps) – Family Services**

922 N Central Avenue, Medford | T: 541.772.8149

**St Vincent De Paul—Rental & Utility Assistance**

2424 N Pacific Highway, Medford

M-F 10am-1pm | CALL: 541.772.3828

**ASHLAND & TALENT RESIDENTS—Call: 541.708.5650**

**United Way—COVID-19 Assistance for Rent Relief, Utilities, Car Repairs, etc. | \$1500 per individual/family and \$3000 for small businesses**

www.unitedwayofjacksoncounty.org | T: 541.773.5339

## RELIEF FOR HOMEOWNERS—Housing Assistance

**Oregon Housing & Community Services (OHCS)**

**W:** <https://www.oregon.gov/ohcs/housing-assistance/Pages/program-wildfire-damage-housing-relief.aspx>

**E:** [wildfire.relief@oregon.gov](mailto:wildfire.relief@oregon.gov) (Housing Stabilization)

**JACKSON COUNTY TAX ASSESSOR OFFICE**

Property Owners who have Sustained Damage or Loss to Property in Jackson County—Proration of Property Taxes Form & Change of Address are Needed:

**Visit Website:** <https://jacksoncountyor.org/assessor>

**State Form Available:** [bit.ly/2H0eK0u](https://bit.ly/2H0eK0u)

## TRANSPORTATION | TRAVEL | EVACUATIONS

**CITIZEN ALERT SIGN-UP—Jackson & Josephine Co.**

[www.RVem.org](http://www.RVem.org)

**RVTD Bus Schedules—Service Status, Updated Ride Guide, Suspensions, Emergency Service Route, FREE Shuttle to Jackson County EXPO**

Link to all RVTD service changes—English & Spanish:  
[www.rvtd.org/alerts](http://www.rvtd.org/alerts)

**UNEMPLOYMENT—Did you LOSE your JOB DUE TO the WILDFIRES—You have 30 days to submit application.**

Disaster Unemployment Assistance (DUA) is funded by FEMA & administered by the Employment Department

**MORE INFO:** <https://unemployment.oregon.gov/>

**UNEMPLOYMENT DUA Line: 503.570.5000**

## VITAL RECORDS—Free of Charge

The State Vital Records office will provide up to three certified copies of birth, death, marriage, divorce, domestic partnership or dissolution of domestic partnership FREE of charge if the record is requested in connection with the wildfire response.

**VISIT WEBSITE—Instructions & Forms:**

<https://www.oregon.gov/oha/PH/BIRTHDEATHCERTIFICATES/GETVITALRECORDS/Pages/Vital-Records-Fees-for-Oregonians-Affected-by-the-Wildfires-under-Executive-Oregon-No.-20-35.aspx>



**Are you overwhelmed by a crisis or dispute you can't resolve? Are you stuck and don't know where to turn? HELP NOW is here to help. FREE advocacy and resolution skills.**

**T:** 541.732.1911

**W:** [helpnowadvocacy.org](http://helpnowadvocacy.org)

**Location:** 33 Central Avenue, Suite 317, Medford

**ONE-CALL!**

**ONE-STOP!**

**FOR ALL RESOURCES!**



Connecting  
Informing  
Empowering

**CALL:** 211

**TTY:** dial 711

**TEXT:** your zip code to 898211 (TXT211)

**W:** <https://www.211info.org/>

**During times of disaster, there may be long wait times.**

**OREGON WILDFIRE RESOURCES WEBSITE:**

<https://wildfire.oregon.gov/>